# **Call-Management Calling Features**

**Block the Blocker** 

\$2.75

Blocks a private or anonymous call from ringing on your line. Press \*77 to activate feature.

Call Identification Blocking - All Calls\$2.75Your name and number will be read as 'Private' on all

Caller ID boxes. To temporarily unblock your number, dial \*65.

Call Forwarding - Busy and No Answer \$2.75 Forward all incoming calls to another predetermined line if your line is busy or you are unable to answer at your home or business.

Caller ID/Call Waiting\$8.25Receive notification of an incoming call while you are on<br/>the phone and find out who is calling.

**Deluxe Call Waiting/Cancel Call Waiting** \$2.75 Gives you the option to cancel Call Waiting on a callby-call basis. This can be done before or during a call.

#### **Personal Ringing**

\$4.00

\$2.75

Allows you to have multiple telephone numbers assigned to a single line, providing up to four distinctive ring patterns.

# Permanent Call Forward

Automatically redirects all incoming calls to your number to a different, predetermined number. Calls are transferred without ringing at the original number.

# **Selective Call Acceptance**

\$2.75 alls that are

\$2.75

\$2.75

\$2.75

Dial \*64 to create a special list of incoming calls that are accepted. All other numbers will receive a message that you are not accepting calls from them at this time.

# **Selective Call Forwarding**

Dial \*63 to create a special list of incoming calls that are to be forwarded to a predetermined number.

# Selective Call Rejection

Lets you select up to 10 numbers, and when calls come in from these numbers, they will be notified that you are not accepting calls from them at this time.

Selective Distinctive Ringing

Dial \*61 to assign a special ring to certain numbers.

# **Timesaving Calling Features**

# **Call Return**

\$2.75

\$2.75

\$2.75

© 2013

Allows you to automatically dial the number of your last incoming call, whether you answered it or not.

# Home Intercom Single-Line Variety Package \$2.75

Allows you to speak with another individual using phone extensions connected to the same line. You can choose to use either the basic ringing pattern or up to three additional distinctive ringing patterns.

# **Repeat Dialing**

Redials a busy number for you, then alerts you when the line becomes available.

# Six-Way Calling \$4.00

Enables you to add up to five other parties to an established call.

# **Speed Dial 30**

Saves time by allowing you to dial a one- or two-digit code to make a call rather than the complete number.

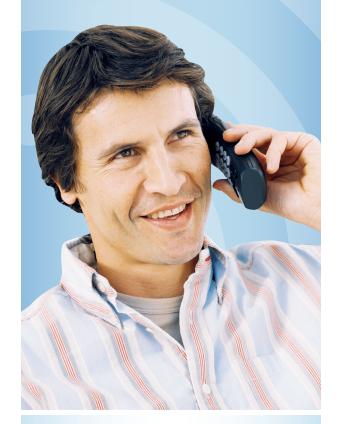
All fees are charged monthly.



105 West Harrison Street, Jefferson, IA 50129 Call us at 515-386-4141 Visit us online at www.jeffersontelecom.com

# CALLING FEATURES

equal convenient calls





# calling features

# **Most Popular Calling Features**

Many of our Jefferson Telecom customers have one or more of the calling features listed here. Not surprising, since these features come in handy in so many everyday situations. Which ones will add the most convenience to your life?

# **Caller ID**

**\$5.50** 

FREE

Identifies the name, date, time, and number of incoming callers before you answer your phone. Requires a Caller ID box or phone with Caller ID capabilities.

# Caller ID Blocking – Per-Call Blocking

Blocks the delivery of your number to the location you are calling. This service is free to all telephone customers.

#### How to use Per-Call Blocking:

- Pick up your handset and listen for the dial tone.
  Press \*67.
- 3. Dial the number you're calling as usual.
- The person you've called will not be able to see your number displayed on their display screen. Instead, the word 'private' or 'anonymous' will be displayed.

**Note:** You must dial \*67 each time you wish to place a call that is to be blocked, otherwise your number will be visible to the person receiving your call.

#### **Call Forwarding**

\$1.75

Lets you redirect all incoming calls to another telephone number. This service uses a courtesy call so you can notify a party at the 'forward-to-number' that you will be forwarding your calls to their number.

# How to use Call Forwarding:

- 1. Pick up your handset and listen for the dial tone.
- 2. Press \*72.
- 3. Wait for a second dial tone.
- 4. Dial the number where calls are to be forwarded. (If the number is a long distance call, toll charges will be billed to your number for each call that is forwarded.)

5. The telephone at the forwarded location will ring. If answered, Call Forwarding is activated and you may hang up. If unanswered or busy, hang up and repeat steps 1-4. Listen for the confirmation tone alerting you that Call Forwarding is activated.

# **To Cancel Call Forwarding:**

- Pick up your handset and listen for the dial tone.
  Press \*73.
- 3. Wait for the confirmation tone alerting you that Call Forwarding has been cancelled.
- 4. Hang up your telephone. Call forwarding is deactivated.

# **Call Waiting**

Alerts you to incoming calls while your line is in use. The service signals you with a tone.

#### How to use Call Waiting:

When you are talking on the phone and hear the Call Waiting tone, you may:

- 1. End the first call by hanging up. The phone will ring and when you answer it, you are connected to the second.
- Depress the 'hang-up button' (receiver button) or 'flash' button for a half second to place the first call on hold. You are then automatically connected to the second caller. You can alternate between two calls each time you depress the 'hang-up button' or 'flash' button.
- Ignore the tone and continue talking with the first caller. The second caller will not interrupt you, but they may think that you are not home because they will hear a normal ring.

#### Home Intercom Basic

\$1.75

\$1.75

Lets you speak with another individual using phone extensions connected to the same line.

- 1. Pick up the handset and dial your own seven-digit number.
- 2. After getting a busy signal, hang up and wait for someone in your home to pick up a ringing extension.
- 3. When they pick up an extension, pick up yours and you may converse.
- 4. After you have completed your conversation, you may both hang up.

# **Speed Dial**

Lets you program phone numbers and access codes into one- or two-digit speed dial numbers.

#### How to set up Speed Dial:

- 1. Press \*74 on a touch-tone phone.
- 2. Dial any code number from 2 to 9 or 20 to 49.
- 3. Dial the phone number to be assigned to that code number.
- 4. Wait for confirmation tones (3 beeps), and hang up.

Example: To set up Jefferson Telecom on Speed Dial 2: Dial \*74, then 2, then 386-4141.

#### How to use Speed Dial:

Dial code for the number you wish to call followed by #.
 The call will be placed.

# **Three-Way Calling**

\$1.75

\$1.75

Lets you have a conference call with two other parties, where you can initiate calls to both parties or add another party to an established call.

#### How to use Three-Way Calling:

- 1. Pick up your handset, listen for the dial tone and place the first call.
- 2. After your party answers, press the 'hang-up button' or 'flash' button and listen for second dial tone.
- 3. Place second call.
- 4. When your party answers, depress the 'hook switch' or 'flash' button again to connect all parties.

#### Voice Mail

\$4.95

Voice Mail offers twice the advantages of an answering machine, and it doesn't take up any counter space. You can retrieve your messages from any touchtone phone and you can store your messages to handle them later. Voice Mail works like a personal assistant or family message center, and is easy to use and is dependable. You don't have to remember to turn Voice Mail on; it works automatically. And the message indication light on your phone lets you know you have a message waiting.