



We Hope You Have a Ball This Fall

The fall season is full of opportunities to watch sports, whether it's from the stands of a local football field or in your home on the TV screen. Jefferson Telecom hopes you have fun cheering for your favorite teams. We also thank you for being on our team by choosing us as your communications provider.



Contact

Jefferson Telecom
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PO Box 269
Jefferson, IA 50129
Phone: 515-386-4141
Fax: 515-386-2600
Office Hours: Mon 9:00 am to 5:00 pm;
Tues-Fri 8:00 am to 5:00 pm;
Sat: 9:00 am to noon

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Jefferson Telecom
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Visit us Online

www.jeffersontelecom.com

Office Closures

November 28, 2019
December 25, 2019

Everything You Need to Know About the TV Upgrade



Jefferson Telecom has invested in our fiber optic network and the technology to upgrade our TV platform in order to improve your TV viewing experience. We're transitioning all Jefferson Telecom cable TV customers to this new platform.

You can look forward to innovative new features plus additional functionality and performance including:

- **Crystal clear picture and sound** – Jefferson Telecom uses fiber optic technology to deliver crystal clear picture and sound quality, making your viewing experience everything it was meant to be.
- **High Definition (HD) channels** – Comes with ALL packages.
- **Whole Home Cloud DVR (Digital Video Recorder)** – This allows you to watch recorded shows on any connected TV in your home. All of your recordings are saved in the cloud rather than on your local DVR set-top box, providing options for added storage space and reliability. Once upgraded, all Jefferson Telecom TV customers will have Whole Home Cloud DVR as each box will have this feature available.
- **Caller ID on your TV*** – You're watching your favorite show when the phone rings in another room. Should you get up to answer it or stay on the couch? With Caller ID, you'll now see the caller's name (if available) and phone number on your TV screen and can decide whether to take the call or screen it.
- **Restart TV** – This feature gives you the ability to restart a program that's already in progress. If you're browsing channels and see a show you wanted to watch that's already begun, simply Restart it and watch from the beginning.
- **Instant Weather** – Now you'll have weather information at your fingertips including the current weather conditions, 5-day forecast, and radar with animation.
- **What's Hot app** – Nothing on TV tonight? Need some ideas of what others are watching? The What's Hot app from your remote gives you the most popular programs being watched in your viewing area at the time plus the most popular recorded programs and series.

**Caller ID is billed at \$5.50/month. All other features are included at NO added charge.*

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WE REPAIR ALL iPHONE MODELS

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Win a \$20 Credit on Your Jefferson Telecom Bill

\$20

Fill out this form, clip it, and return it with your next bill (or drop off at the showroom) for a chance to win a \$20 credit to your account. Return it by October 15, 2019 to be eligible. One winner per newsletter will be selected.

Name: _____

Phone #: _____

Email: _____

☐ Yes, please use my email for communication purposes.

Congratulations to our last "Winner of a \$20 Credit," Brenda Batschelet of Jefferson.

Everything You Need to Know About the TV Upgrade

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- **On Demand** – Find instructional videos for your TV system plus local Greene County content only available to Jefferson Telecom TV customers.
- **MyTVs app** – Download the MyTVs app to your Apple or Android device to turn your device into a remote control. You can manage recordings, view and search the TV Guide remotely, and perform remote control functions.

One of the most exciting changes is that ALL packages will have high-definition (HD) channels included. This TV upgrade period is the perfect time to evaluate which channels your household watches and pick the package that best meets your needs. If you like streaming and only need the local channels and original content for Greene County residents, we have a package just for you! On the other hand, if you love to watch TV and want the variety of having 200+ channels, we offer that as well.

Here's more great news: The package costs will stay the same for 2019! All packages will have added channels, HD options, and many more innovative features. **The main change with our new TV platform will be that all TVs require a box to gain access to programming.** Jefferson Telecom cable TV customers will be given two "leased" boxes FREE, and additional boxes will be available at \$9.95 per box/month. Each account will have one stream and 50 GB of Cloud DVR storage (15 hours of HD programming) for FREE.

We realize that change is hard, but our staff at Jefferson Telecom are ready to help make this transition as easy as possible for you. View our current channel lineup, instructional videos, remote guide and more at www.jefferson telecom.com/tv. Have questions or ready to upgrade? Call our office at 515-386-4141, option #4 or stop by the Jefferson Telecom showroom for a personal demonstration of the new TV system.





Janelle Wright and Daniel Rohner, Jefferson Telecom Cellular Specialists, hope to see you on Fridays during October.

We're Celebrating Customers (and Pizza) in October

October is National Pizza Month, and it's also when Jefferson Telecom is hosting our Customer Appreciation Event. Any way you slice it, this is going to be fun!

Stop by our office at 105 W. Harrison Street in Jefferson every Friday during October to play Plinko for a chance to win great prizes and cellular discounts. Plus, Jefferson Telecom will be giving away pizza cutters while supplies last every Friday during October.*

Jefferson Telecom is your authorized U.S. Cellular agent, and you can save some dough on your cellular plan during our Customer Appreciation Event. U.S. Cellular has introduced new Unlimited Plans for only \$30/month. Our cellular experts can complete a FREE rate plan analysis of your current plan to advise if a change to a different plan could help you cut your monthly cost.

According to pizza.com, Americans consume about 350 slices of pizza per second, which represents about 46 slices per person each year. Social Media Today says 18,100,000 texts are sent each minute. Clearly, people love pizza and cell phones in this country, and Jefferson Telecom is celebrating it all in October.

We hope to see you at our office for this Customer Appreciation Event. Thanks for being a customer of Jefferson Telecom!

**No purchase necessary.*

Save Trees, Time, and Trouble by Using eBilling

You've probably heard many times that switching to eBilling is good for the environment by reducing paper use and saving trees. What you might not realize is just how beneficial eBilling is in other ways.

First of all, eBilling is much faster than paying bills the old-fashioned way by writing checks and mailing them. Secondly, replacing paper bills and statements with electronic versions allows you to reduce the flow of personal information from unsecured mailboxes, where it can be a target for identity theft.

Jefferson Telecom offers free eBilling, which lets you receive your monthly bills from us by email and pay them online. No need to worry about lost or stolen paper statements! You also have the option to choose Automatic Payment to have your payment automatically deducted from your chosen bank account each month. Plus, sign up for automatic payment and e-Bill and receive a one-time \$10 bill credit.

To get started with eBilling and set up your account, have your current bill on hand and click on the e-Bill tab at www.jeffersonsatelecom.com.



New Listings



Aalfs, Erin	386-2175
Campos, Ricardo	386-2396
Curtis, Stephen Sr & Christine	386-2474
Fester, Jacob	386-2057
Hagar, James	386-4499
Harmer, Scott	386-2125
Hughes, Brian & Mae Joy	386-2109
Hughes, Rex L	386-2453
Joy, Steven	386-2154
Kuklenz, L J	386-2456
Lindahl, Robert	386-2275
Lowmiller, Janell	386-3301
Lynch, Ina	386-2169
Powers, Troy & Jennifer	386-2023
Rice, Melissa	386-2308
Richardson, Jeff	386-2182
Skoglund, Leon	386-2633
Timmerman, Robert	386-2232
Todd, Patricia	386-2120
Tourte, Donna	386-2270
Winkelman, Joyce	386-2036

MORE INTERNET SPEED

MEANS MORE ENJOYMENT FOR MORE USERS ON MORE DEVICES

Jefferson Telecom upgraded your Internet speed for FREE! Now you have faster Internet for better streaming, gaming, downloading, and more.

- 10 Mbps / 1Mbps upgraded to 25 Mbps / 3 Mbps
- 25 Mbps / 3 Mbps upgraded to 50 Mbps / 5 Mbps
- 50 Mbps / 5 Mbps upgraded to 100 Mbps / 10 Mbps
- 100 Mbps / 10 Mbps upgraded to 250 Mbps / 25 Mbps

Speed still not fast enough? Call 515-386-4141, option #4 today to sign up for speeds up to 250 Mbps.

Speeds listed are for wired devices. Wireless speeds are variable based on the number of devices and router configurations. Test your speed at www.jeffersontelecom.com/speed-test.



Lauryn Kohl Wins Directory Cover Contest

Lauryn Kohl of Jefferson is the winner of the Jefferson Telecom directory cover contest. Lauryn's winning photograph will grace the cover of the Jefferson Telecom 2019-2020 telephone directory. She also received \$100 in Greene County Chamber Checks.

Lauryn's photo showcases an evening view from Sally's Alley on the south side of the town square in Jefferson. Greene County native, Sally White, is honored with Sally's Alley as her passion for nature is showcased in the window wells of the Lincoln Building. The alley is also home to poetry and a free lending library. The photo features one of numerous Mini-Bell Towers on the square with the backdrop of the photo picturing the American flag, Abraham Lincoln statue and the Greene County Courthouse.

More than 50 entries were submitted for this year's contest. All entries can be viewed on the Jefferson Telecom Facebook page and at www.jeffersontelecom.com/photo-contest.