

**Jefferson Telecom**  
FALL 2020

# intouch

Jefferson  
TELECOM



## Internet Connectivity Has Never Been More Important

The COVID-19 pandemic has changed daily life for everyone, and Jefferson Telecom is no exception.

What hasn't changed at Jefferson Telecom is our long-term commitment to keeping you connected. As an internet service provider, we believe it's our civic duty to do everything possible to maintain the connections between people and vital online resources. The internet serves as a lifeline during social distancing, and we take our role seriously.

**Please call us at 515-386-4141 if you need help with any communications issues. We also encourage you to check [www.jefferson telecom.com/covid](http://www.jefferson telecom.com/covid) and our Facebook page for updates related to the pandemic. Stay safe out there!**

### Contact

Jefferson Telecom  
105 West Harrison Street/PO Box 269  
Jefferson, IA 50129  
Phone: 515-386-4141  
Hours: Mon 9:00 am to 5:00 pm;  
Tues-Fri 8:00 am to 5:00 pm

### Email Jefferson Telecom

[info@jefferson telecom.com](mailto:info@jefferson telecom.com)

### Visit Us Online

[www.jefferson telecom.com](http://www.jefferson telecom.com)

### Office Closures

November 26, 2020  
December 25, 2020  
January 1, 2021

**Jefferson**  
TELECOM  
Technology People Talk About



## Jefferson Telecom **DOUBLED** your Internet speeds for **FREE!**

- 25 Mbps / 3 Mbps is now 50 Mbps / 5 Mbps
- 50 Mbps / 5 Mbps is now 100 Mbps / 10 Mbps
- 100 Mbps / 10 Mbps is now 200 Mbps / 20 Mbps
- 250 Mbps / 25 Mbps is now 500 Mbps / 50 Mbps

You'll feel like a superhero moving faster than a speeding bullet with the superpower to enhance everything from streaming movies to online gaming.

## ★ **NEED EVEN MORE SPEED?** ★

Call us at 515-386-4141, option #4 today to upgrade to an Internet plan with speeds up to a Gigabit Connection (up to 940 Mbps).

## **HAVING WI-FI ISSUES?**

Ask us about Wi-Fi Management with the eero system for reliable internet throughout your home.

*Speeds listed are for wired devices. Wireless speeds are variable based on the number of devices and router configurations. Test your speed at [www.jefferson telecom.com/speed-test](http://www.jefferson telecom.com/speed-test).*

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## Give a Shout Out to Local Businesses

Now more than ever, it's important to support the heart of our community—our local businesses. You can help by not only making purchases whenever possible, but also by sharing the love on social media.

When you post about a local business on Facebook, Yelp or Google, it can help that business in a couple of ways. First, your words will remind friends and followers about the business and what it offers, which can inspire them to make in-person or website visits. Secondly, your social media community can, in turn, share your content to broaden the reach and spread the word to more people.

For example, if you've eaten at a local restaurant lately and had a positive experience, give it a shout out with an online review. A few words can make a huge difference!

**Win a \$20 Credit on Your Jefferson Telecom Bill**

**\$20**

Fill out this form, clip it, and return it with your next bill, or email [info@jeffersontelecom.com](mailto:info@jeffersontelecom.com) for a chance to win a \$20 credit to your account. Return it by October 20, 2020 to be eligible. One winner per newsletter will be selected.

Name: \_\_\_\_\_

Phone #: \_\_\_\_\_

Email: \_\_\_\_\_

☐ Yes, please use my email for communication purposes.

**Congratulations to our last "Winner of a \$20 Credit," Krueger's Handyman Service.**



**GIG-CAPABLE PROVIDER**



## Jefferson Telecom Named a Smart Rural Community<sup>SM</sup> Provider

We're all familiar with smart homes, smartphones, and the smart grid, which use broadband technology to operate more effectively and efficiently. But did you know an entire community can be smart?

Jefferson Telecom was recently named a Smart Rural Community<sup>SM</sup> (SRC) provider by NTCA—The Rural Broadband Association, which represents nearly 850 independent, community-based telecommunications companies that are leading innovation in rural and small-town America. This means Jefferson Telecom is now part of the national SRC network of communities powered by rural broadband providers that are building a brighter future by supplying the internet needed for enhanced economic development, education, energy distribution and use, health care, and more.

In order to receive SRC recognition, Jefferson Telecom was required to affirm we offer 25/3 Mbps broadband to at least 50% of our service area, have broadband subscription rates of at least 50%, and are committed to program principles of collaboration and innovation. Because Jefferson Telecom is now an SRC provider, the city of Jefferson will be celebrated as a Smart Rural Community in program materials and online at [www.smartruralcommunity.com](http://www.smartruralcommunity.com).

"We believe the Smart Rural Community designation will continue to catapult the city of Jefferson as a technology leader. Jefferson Telecom is proud to offer our customers much higher internet speeds than the 25/3 Mbps stipulation for the designation. We offer speeds up to the incredibly fast Gigabit Connection (up to 940 Mbps)," said Jamie Daubendiek, Jefferson Telecom General Manager. "Many providers in large metropolitan cities aren't able to offer speeds this fast since, unlike Jefferson Telecom, they haven't invested in fiber optic networks. We're eager for the growth opportunities made possible by being a Smart Rural Community and look forward to good things ahead for Jefferson."

# Our Directory Showcases Technological Advancements

This fall Jefferson Telecom will be mailing updated telephone directories to all landline phone customers. The cover of this year's directory features technological advancements made in Jefferson through web browser imagery icons. Lauryn Kohl, a graduate of GCCSD and a junior in the College of Design at Iowa State University, designed this year's cover.

Jefferson Telecom's service area is now 100% served by fiber optics. Through this multi-million-dollar investment, Jefferson Telecom is able to offer limitless broadband capabilities to our customers. Fiber optic cable replaced copper wiring, increasing the data-carrying capacity of internet connections and improving TV reception and clarity.

## Technology advances are evident throughout Jefferson:

- The first rural Forge opened in Jefferson in 2019, preparing the future workforce for the digital economy by providing local community college students with commercial software development training. (*Photo taken by Jared Heidemann Photography.*)
- The City of Jefferson was awarded the coveted Prometheus Award for being chosen as the "Technology Community of the Year" by the Technology Association of Iowa in 2020.
- The 2020/2021 school year opened the doors to a new Greene County High School and a regional career academy for Iowa Central Community College. (Rendering photo supplied by OPN Architects.)



# GO BIG & GO GIG

## GET INCREDIBLY FAST INTERNET!

Only Jefferson Telecom is offering Gig Internet service (up to 940 Mbps) in Jefferson. With speeds that big, you'll quickly enjoy a big difference in your online experience.

Call 515-386-4141 today for more details and to order Gig Internet.



## New Listings

Alexander, Norman	386-2291
Ambrose, Mary	386-2145
Arden, Kayla	386-2326
Aspengren, Katherine	386-2362
Darwin, Anne	386-2234
Earl, Carmel	386-2329
Fay, Roz	386-2406
Gohn, Nicole	386-2016
Gustin, Howard	386-2442
Hovick, Jon	386-2113
Monthei, Erin	386-2265
Mullen, Duane	386-2381
Pitman, James	386-2262
Rogers, Nancy	386-2290
Silbaugh, Larry	386-2104



## SMARTPHONE REPAIR



## SCREEN REPAIR AND PROTECTION



## BATTERY REPLACEMENT

## WE REPAIR ALL iPHONE MODELS

Repairs completed onsite.  
Fast and secure.

[www.jeffersontelecom.com/repair](http://www.jeffersontelecom.com/repair)  
See our Repair Specialist today!



## EMPLOYEE SPOTLIGHT: Jolene Anderson Cellular Specialist

Jolene Anderson recently joined the Jefferson Telecom team as a Cellular Specialist. She previously worked at Fareway for 24 years, giving her lots of customer service experience to bring to her new position with us.

As Cellular Specialist, Anderson will assist customers when they're ready to select a new cellular phone as well as help them troubleshoot problems. She noted, "I'm someone who likes to stay up-to-date and get one of the newest cellular phones when they come out, which is one reason this job at Jefferson Telecom appealed to me. Plus, I'm not getting any younger, so I like the fact I won't have to be standing all day long."

When not working, Anderson loves camping, going to concerts, shopping, reading, playing games, watching Netflix/Hulu, and having fun with her animals. But her favorite activity is spending time with friends and family.

"I've been with my significant other, Kent Dzuris, for almost eight years. I have three kids: Cheyanne, 22; Joseph, 19; and Chiara, 18. I also have a dog named Daisy and cats named Milo, Nina, and Luna. I've always lived here and love Jefferson, so I don't plan on going anywhere," Anderson said.

## Spend Less Time and Gain More Security With eBill

You probably know switching from printed bills and payments to eBill is good for the environment by reducing paper use and saving trees. What you might not realize is just how beneficial eBill is to you in other ways.

First of all, eBill is much faster than paying bills the old-fashioned way by writing checks and mailing them. Most importantly, eBill eliminates having printed bills and envelopes with checks in your mailbox, where they could be stolen and used for identity theft.

**Jefferson Telecom offers free eBill, which lets you receive your monthly bills from us by email and pay them online. To get started and set up an account, visit [www.jeffersontelecom.com](http://www.jeffersontelecom.com) and click on "eBill login." Have a copy of your most recent Jefferson Telecom bill handy. If you have questions, call 515-386-4141.**