

IPTV Customer Formal Notice 3-1-2022

Cable Television Service includes video channels provided to Residential and Business customers. Also called IPTV (for internet protocol television), this service is regulated by the FCC and the state franchising authority.

Pursuant to federal Truth-In-Billing laws, within 24 hours after entering into a contract or agreement for service, the Company shall send the customer by email, online link, or other reasonably comparable means, information regarding: (a) the total monthly charge for the service selected by the consumer, including any related administrative fees, equipment fees, or other charges; (b) a good faith estimate of any tax, fee, or charge imposed by the Federal Government or a State or local government, and (c) a good faith estimate of any fee or charge that is used to recover any other assessment imposed on the provider by the Federal Government or a State or local government. The customer then has the right to cancel the contract or agreement without penalty within 24 hours after the Company provides that information to the customer.

IPTV services are provided on a month-to-month basis, no contract is required by Jefferson Telecom.

IPTV charges for “stand alone” IPTV service (i.e. IPTV that is **NOT** purchased in a bundle) is as follows:

Local Plus TV Package

Fiber – Local Plus	\$ 50.95
FCC Regulatory Fee	.05
50 GB Cloud DVR	.00
Set Top Box	.00
Local Option Tax	.51
State Tax	<u>3.06</u>
Total Per Month	\$ 54.57

Family TV Package

Fiber – Family	\$105.95
FCC Regulatory Fee	.05
50 GB Cloud DVR	.00
Set Top Box	.00
Local Option Tax	1.06
State Tax	<u>6.36</u>
Total Per Month	\$113.42

Family TV Package + Entertainment Pack

Entertainment Pack	\$118.95
FCC Regulatory Fee	.05
50 GB Cloud DVR	.00
Set Top Box	.00
Local Option Tax	1.19
State Tax	<u>7.14</u>
Total Per Month	\$127.33

Family TV Package + Entertainment Pack + Variety Pack

Entertainment Pack	\$126.95
FCC Regulatory Fee	.05
50 GB Cloud DVR	.00
Set Top Box	.00
Local Option Tax	1.27
State Tax	<u>7.62</u>
Total Per Month	\$135.89

Additional Charges for Add-On's to the above packages

Premium Movie Groups are composed of 4 different groups: Cinemax, HBO, Showtime, and Starz/Encore.

Monthly charges for adding:

One premium movie group is \$29.95 plus \$2.10 taxes = \$32.05 per month

Two premium movie groups are \$39.95 plus \$2.80 taxes = \$42.75 per month

Three premium movie groups are \$49.95 plus \$3.50 taxes = \$53.45 per month

Four premium movie groups are \$59.95 plus \$4.20 taxes = \$64.15 per month

Set Top Boxes

All TV's require a set top box in order to receive programming. Jefferson Telecom supplies two "leased" boxes FREE per TV account. The additional monthly set top box fee is \$9.95 plus \$.70 taxes = \$10.65 per month per box.

Cloud DVR Storage and Streams

All IPTV customers receive 50 GB Cloud DVR storage and one Stream for FREE. For increased Cloud DVR Storage and Streams the monthly costs are:

Cloud DVR Storage 250 GB/3 Streams \$9.95 + \$.70 taxes = \$10.65 per month

Cloud DVR Storage 500 GB/5 Streams \$14.95 + \$1.05 taxes = \$16.00 per month.

Cloud DVR Storage 1,000 GB/10 Streams \$19.95 + \$1.40 taxes = \$21.35 per month.

NFL Redzone Season Pass

The price for NFL Redzone season pass is an annual one-time charge of \$49.95 plus \$3.50 taxes = \$53.45.

"Stand Alone" IPTV Packages purchased in a Bundle can be found at the associated link on Jefferson Telecom's website:

<https://www.jeffersontelecom.com/bundles/>