

**Jefferson Telecom**  
SPRING 2026

# intouch



## Fast. Reliable. Fiber.

Jefferson Telecom delivers high-performance fiber broadband within our service area, with expansion planned for 2026. No other technology matches fiber for speed and reliability.

### Speeds Up to a Gigabit Connection

Get the upload and download bandwidth you need for work, streaming, and connecting multiple devices — all at once.

### Dependable Local Service

Our fiber network is built for consistency. Service issues are rare, and if one occurs, our local team works quickly to resolve it, often the same business day.

Call 515-386-4141 or visit [www.jeffersontelecom.com](http://www.jeffersontelecom.com) to learn more.



## Contact

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Jefferson, IA 50129  
Phone: 515-386-4141  
Hours: Mon: 9:00 am to 5:00 pm  
Tues-Fri: 8:00 am to 5:00 pm

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Visit Us Online  
[www.jeffersontelecom.com](http://www.jeffersontelecom.com)



## Built on Trust, Focused on Our Future

For 35 years, Jefferson Telecom has had the privilege of providing cellular service to our community. On behalf of our entire team, I want to sincerely thank you for your trust, loyalty, and support throughout those years. Being your cellular provider has never been something we took for granted.

One of the things I am most proud of is the way our employees care for customers. Because of you, we achieved a 4.9 Google rating with more than 700 reviews, many of which specifically recognized our cellular team for their patience, knowledge, and willingness to go the extra mile. That kind of feedback speaks volumes about the relationships built inside our office every day.

We understand that the conclusion of cellular sales and support creates a void in our community. We know many customers valued having local, familiar faces to help with their cellular devices. While cellular service and support will now be handled directly through UScellular and their nearest locations in Boone, Perry, and Fort Dodge, we remain committed to helping our customers stay connected in other important ways.

Jefferson Telecom will continue investing in reliable, high-performance fiber Internet, TV, and landline services. If you have questions about your home connectivity, Wi-Fi performance, streaming options, or ways to make your technology work better for you, our team is here to help.

Thank you again for allowing us to serve you. We are grateful for your continued trust as we focus on the core services that keep our community connected.

Jamie Daubendiek  
General Manager, Jefferson Telecom



Jamie Daubendiek

## Switch to eBilling to Save Time and Increase Security

You've probably heard many times that switching from printed bills and payments to eBilling is good for the environment by reducing paper use and saving trees. What you might not realize is just how beneficial eBilling is to you in other ways.

First of all, eBilling is much faster than paying bills the old-fashioned way by writing checks and mailing them. It also offers more convenience, since you can view and pay your bill online no matter where you are — whether at home or away. Most importantly, eBilling eliminates having printed bills and envelopes with checks in your mailbox, where they could be stolen and used for identity theft.

Our eBilling system lets you receive your monthly Jefferson Telecom bills by email and pay them online. It's easy to get started with eBilling and set up an account.

Simply visit [www.jeffersontelecom.com/bill](http://www.jeffersontelecom.com/bill) if you need help or have any questions, call us at 515-386-4141.

Win a \$20 Credit on Your Jefferson Telecom Bill

\$20

Fill out this form, clip it, and return it with your next bill or email [info@jeffersontelecom.com](mailto:info@jeffersontelecom.com) for a chance to win a \$20 credit to your account. Respond by April 20, 2026, to be eligible. One winner per newsletter will be selected.

Name: \_\_\_\_\_

Phone #: \_\_\_\_\_

Email: \_\_\_\_\_

Cell Phone #: \_\_\_\_\_

Yes, please use my email for communication purposes.

Congratulations to our last "Winner of a \$20 Credit," Gail Huffman of Jefferson.



## A Look Back at the Evolution of Mobile Phones

As we close our 35-year chapter in cellular service, it's remarkable to reflect on just how much mobile technology has changed, and how much our community has experienced alongside it.

The idea of making a "wireless" call began during World War II with two-way radio telephones. By 1946, engineers developed portable telephones for limited public use. In the 1950s, these devices were installed in automobiles and became known as "mobile" phones.

In 1973, the first portable phone designed for use outside a vehicle was introduced. Cordless phones soon followed for homes and offices. Then in 1979, the first public cellular network began operation, beginning the era many of us remember.

When Jefferson Telecom became an agent for UScellular in 1991, cell phones were larger, batteries lasted only a few hours, and text messaging was still years away. Over the decades, we watched phones evolve from bag phones and flip phones to today's powerful smartphones that fit in a pocket and connect us around the world.

While our cellular chapter has come to an end, the history remains something we are proud to have been part of.

**We invite you to explore that history at the Jefferson Telecom Telephony Museum, located in our lower level. The museum is free and open to the public Monday through Friday from 9:00 am to 4:00 pm for self-guided tours. Larger groups are encouraged to call and schedule an appointment.**





# Gig Speeds Are Fast — and Becoming More Common

Over the past few years, Internet plans offering speeds of up to 1 Gig have rapidly moved from being a luxury to a realistic option for many households. (For reference, 1 Gig refers to 1 Gbps or Gigabit per second, which is equal to 1,000 Mbps.)

Previously limited to major cities or business districts, Gig speeds are now increasingly available in suburban and rural areas thanks to expanded fiber-optic networks and broadband initiatives. Data from the Fiber Broadband Association shows that fiber now passes 56.5% of U.S. households, and this technology provides access to Internet connections with Gig speeds.

Unlike wireless or satellite connections, fiber Internet delivers speeds through dedicated fiber-optic lines directly to the home. That means performance is not affected by weather conditions, signal interference, or network congestion in the same way other technologies can be. Fiber also provides consistently low latency, which is critical for gaming, video calls, and real-time applications.

The growing demand for this level of speed reflects how much Internet use has evolved. Households today often have dozens of connected devices — from laptops and smartphones to smart TVs, security cameras, and thermostats — all competing for bandwidth. Streaming 4K or 8K video, participating in online gaming, or joining high-resolution video calls can strain slower

or shared wireless connections, especially when several people are online at once. With Gig speeds delivered over fiber, a household can support multiple heavy users simultaneously with consistent performance.

Another driver is the rise of people working from home. Upload speeds are just as important as downloads when sharing large files, backing up data to the cloud, or attending virtual meetings. Fiber-based Gig Internet offers symmetrical upload and download speeds, helping make home offices as technologically capable as traditional workplaces.

While not every family may require Gig speeds today, it's important to look ahead. As virtual reality, smart home automation, and cloud-based applications continue to expand, faster and more reliable Internet will be essential. Fiber infrastructure is built to support these growing demands well into the future.

**Jefferson Telecom offers fiber Internet speeds up to a Gigabit connection. To discuss which plan would work best for your household, call 515-386-4141.**



## Smart Pet Tech Can Help You Care for Your Furry Friends

Smart tech can do so much more in your home than just manage things like security cameras, lighting, and thermostats. It can also help you better care for your dog or cat when life gets hectic or you're away from home.

There are a growing number of smart pet devices now available, including these:

- **Smart Pet Cameras** – Ever wonder what your pet is doing when you're not there? With a smart pet camera, you can view their activity anytime from your phone.
- **Smart Pet Feeders** – These devices allow you to monitor and control mealtime remotely, possibly eliminating the need for a cat sitter when you take a brief trip.
- **Smart Pet Doors** – Letting your pet in and out is much easier with a smart pet door, and there are now great options for different types of homes.

**To successfully use these and other devices, you need a fast and reliable Internet connection, which Jefferson Telecom can provide. Visit [www.jeffersontelecom.com](http://www.jeffersontelecom.com) for details on residential Internet speeds.**



## Greene County Student Financial Aid and Scholarship Resources

Greene County students have access to financial aid and scholarship opportunities that support education and training in high-demand career fields.

Next Gen Scholars is a partnership between the Iowa Communications Alliance and DMACC. The program is available to students pursuing the Network Technology – Telecommunications Certificate or the Network Technology – Telecom/Data Communications AAS Degree. After an application and approval process, tuition costs are shared between Iowa Communications Alliance, a sponsoring ICA member company (Jefferson Telecom), DMACC, and the student. This partnership helps make telecommunications training more affordable while preparing students for in-demand careers.

The Last-Dollar Scholarship through Future Ready Iowa is a state-funded program for eligible recent high school graduates and adult learners pursuing approved high-demand career programs. Applicants must apply for all other available federal and state aid. The scholarship covers any remaining gap between grants and tuition/qualified fees.

**For more information or to request college success support visit [virtualcoach@iowa.gov](mailto:virtualcoach@iowa.gov)**



## 5 Big Benefits of Volunteering

We know many of you already volunteer in the community and are enjoying these experiences. However, if you aren't currently volunteering, the benefits below may encourage you to start sharing your time and talents.

- 1. Provides a sense of purpose.** Volunteering offers opportunities to become part of something greater than yourself. For instance, if you're retired, unexpectedly unemployed, or have lost a loved one, helping others can give your life new meaning and keep you mentally stimulated.
- 2. Helps you meet new people.** Volunteering is a great way to build friendships with people who have common interests as well as strengthen existing connections with friends, family, or coworkers. As a volunteer, you'll typically interact with people from diverse backgrounds, which also allows you to learn other perspectives.
- 3. Improves self-esteem.** When you do something you feel is worthwhile and valuable for your community, it gives you a sense of accomplishment that may help you feel more fulfilled about your life and proud of your achievements.
- 4. Brings fun into your life.** Many people use volunteering as a way to pursue their hobbies while making a difference. For example, if you're interested in the outdoors, you might volunteer at your community garden or help out at a children's summer camp. Volunteering for organizations or causes may provide you with a renewed sense of creativity and motivation that can carry over into your personal and professional life.
- 5. Helps you be happier.** It feels good to contribute to projects that mean something to you, and these good feelings can help lessen the effects of stress, anger, or anxiety. What's more, building bonds with fellow volunteers can help counteract any social isolation, and volunteer opportunities that involve physical labor can keep you active.

**Jefferson Telecom is deeply committed to giving back to our community, and our employees often volunteer in local organizations and the school system. Visit [www.experiencejeffersoniowa.com/get-involved](http://www.experiencejeffersoniowa.com/get-involved) for a listing of volunteer opportunities in our communities.**