

Jefferson Telecom
FALL 2026

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Jefferson
TELECOM

Jefferson Telecom: Gig-Capable

Recognized by NTCA—The Rural Broadband Association, Jefferson Telecom is a Smart Rural Community® Gig-Capable provider.

Given to providers that deliver fast, reliable Internet, this designation helps rural communities stay connected and ready for what's next. For our customers, that means access to our 100% fiber network and gigabit-capable speeds right here in Jefferson.

100% Fiber, Gig-Capable, No Data Caps, Ready for the Future



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Jefferson
TELECOM
Technology People Talk About

Why Fiber Internet Remains the Better Connection

You rely on your Internet every day — for streaming, working from home, video calls, gaming, security cameras and all the connected devices throughout your home. That's why having a connection you can count on matters.

5G home Internet may sound appealing, but it relies on a wireless signal from a nearby cellular tower. Your experience can vary depending on your location, the strength of the signal and how many other people are using the network. Internet has become too important to settle for an unreliable connection.

With Jefferson Telecom's 100% fiber-optic network, you have a connection built specifically to deliver Internet directly to your home or business.

Fiber provides unbeatable benefits:

- **More Consistent Speeds** - Fiber delivers a direct, wired connection to your home, so your Internet isn't dependent on the strength of a wireless signal from a cellular tower.
- **Reliable When Your Household Gets Busy** - Streaming in one room, gaming in another and scrolling on multiple devices? Fiber is designed to handle today's connected households without relying on shared cellular tower capacity.
- **Fast Uploads And Downloads** - Jefferson Telecom's fiber Internet provides symmetrical speeds, which means you get the same speed uploading as you do downloading. That's especially helpful for video calls, working from home, uploading photos and videos, and using cloud-based services.
- **No Worries About Your Distance From A Cell Tower** - With 5G home Internet, performance can vary based on your location, obstructions and the number of people using the cellular network. Fiber comes directly to your home, providing a consistent connection without relying on a wireless signal.
- **Built For The AI Age** - Fiber is much more than just the fastest Internet. It's the infrastructure that makes the AI-powered home possible and supports more complex tasks such as generative image/video tools and cloud gaming with AI enhancements.

Your home is already connected to Jefferson Telecom fiber Internet. You have a fast, reliable connection backed by a local team that's right here when you need us. Questions about your Internet service or speed? Call us at 515-386-4141.

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Be a Fan and Keep Rooting for the Home Team



When you buy local and choose to get your communications services from Jefferson Telecom, the benefits go well beyond your home or business to places throughout our community — including ball fields, classrooms, food pantries, and more. Because you support us, we can more generously support our neighbors.

Year after year, we make many financial and in-kind donations to a variety of local nonprofit organizations. Our team has also worked as volunteers at many community events and charity fundraisers. This area is our home, and we want to help make it the best it can be for today's residents as well as future generations. Unlike our national competitors, we care about making a difference in our communities.

Thanks for being a loyal customer and for helping make our community a great place to call home. Please follow Jefferson Telecom on social media to stay updated on our community activities.

Win a \$20 Credit on Your Jefferson Telecom Bill

\$20

Fill out this form, clip it, and return it with your next bill or email info@jeffersontelecom.com for a chance to win a \$20 credit to your account. Respond by October 20, 2026, to be eligible. One winner per newsletter will be selected.

Name: _____

Phone #: _____

Email: _____

Cell Phone #: _____

☐ Yes, please use my email for communication purposes.

Congratulations to our last "Winner of a \$20 Credit," Gary Hoffman of Jefferson.

Local People Make the Difference

With Jefferson Telecom, you're getting more than a local Internet provider. What you're choosing are people who live, work, and raise their families in the same communities we serve.

From the friendly faces you see when you walk through our front door to the technicians who come to your home, our employees are here to help you get the most from your services. They know our customers, they know our communities and they understand that good service means more than simply fixing a problem or installing an Internet connection.

One of the biggest things that sets Jefferson Telecom apart from a national provider is our local staff. When you call, it's people right here in our community on the other end. And if you need a technician at your home, they're not driving in from miles away for your appointment. Because we're local, we can often be at your home within a day.

Recently, we heard from Mike and Jean Vickers McKenzie, new customers in Grand Junction, who shared this online after getting high-speed Internet from Jefferson Telecom:

"Great speed and the service from Rodger, the install tech, was amazing. He made sure we understood everything and helped to set everything up. Highly recommend using this great local provider!!"

That's the kind of experience our team works hard to give every customer. Our technicians don't just install equipment and head out. Instead, they take the time to answer questions, make sure everything is working properly, and help customers feel comfortable with their new service.

And after installation, the local service doesn't stop. Our front office team is here to answer questions, help with billing, troubleshoot issues, and connect you with the right person when you need assistance.

We're proud of the people behind Jefferson Telecom. Your neighbors, your friends, part of the same community we're all working to make a better place. Choose local, and you get more than a connection. You get people who are here for you.



Karla Kohl & Lindy Lehman



Rodger Nichols



Your Wi-Fi Can Help Protect Your Home

These days, your home Wi-Fi connects a lot more than computers and phones. TVs, cameras, doorbells, smart speakers, and plenty of other gadgets lean on it every day. Which means your home network plays a pretty big part in helping protect your family and all those connected devices.

If you have Jefferson Telecom Wi-Fi Management with eero, you already have security tools right in your eero app.

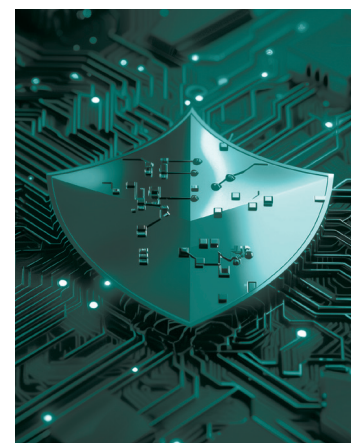
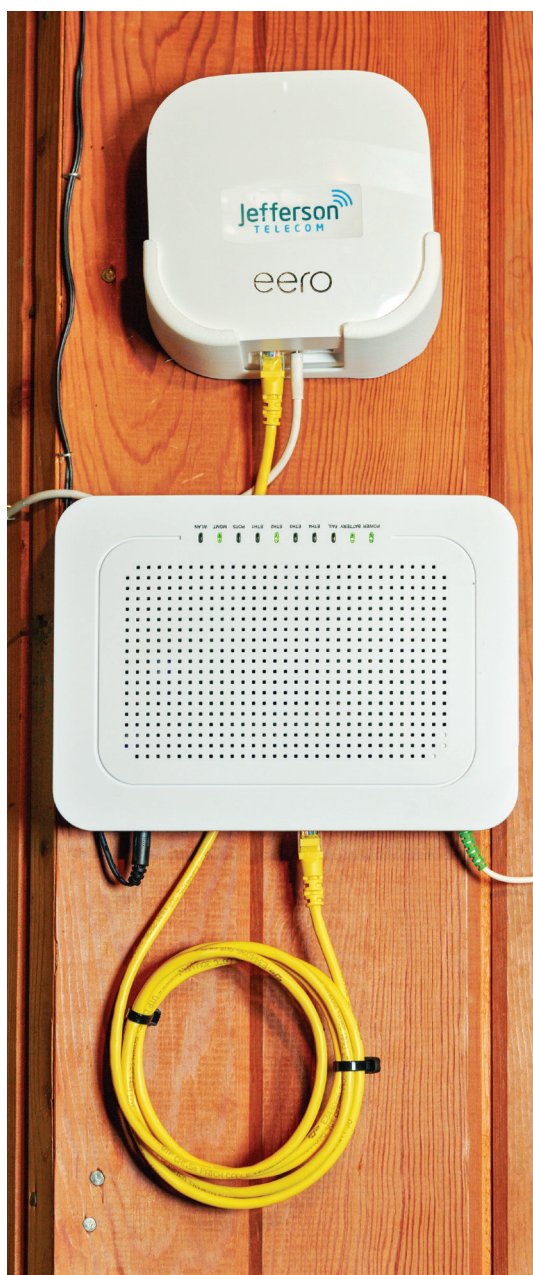
In the eero app, you get an easy way to see what's connected to your network and manage your home Wi-Fi. Built in, too, are security features that can help guard against online threats, block dangerous websites, and give you more say over the devices and content using your network.

And if you want even more protection, eero Plus adds extra security features, including Malwarebytes, a VPN, and 1Password to help protect your online accounts.

Another benefit of Wi-Fi Management from Jefferson Telecom is that your equipment automatically keeps your eero and firmware up to date, so you don't have to worry about keeping up with every update yourself.

When you have a few minutes, open the eero app on your cellular device and poke around at the security features available to you. You may be surprised by how much protection and control you already have right there at your fingertips.

Not using Jefferson Telecom Wi-Fi Management yet? Give us a call at 515-386-4141, option #3 to learn how eero can improve your Wi-Fi coverage, give you more control, and add another layer of security to your home network.



October is National Cybersecurity Awareness Month

National Cybersecurity Awareness Month spotlights cybersecurity as a shared responsibility that affects all Americans. It's a collaborative effort between the U.S. Department of Homeland Security and its public and private partners, including the National Cyber Security Alliance. The goal is to raise awareness about the importance of cybersecurity to help individuals stay safe and secure online.

As threats to technology and confidential data become more common, it's important to take steps to reduce your chances of being affected. Here's what the Cybersecurity & Infrastructure Security Agency recommends:

- **Turn on Multifactor Authentication** – This makes it significantly less likely your accounts will get hacked.
- **Update Your Software** – It's best to turn on automatic updates.
- **Think Before You Click** – More than 90% of successful cyber-attacks start with a phishing email.
- **Use Strong Passwords** – A password manager allows you to generate and store unique passwords.

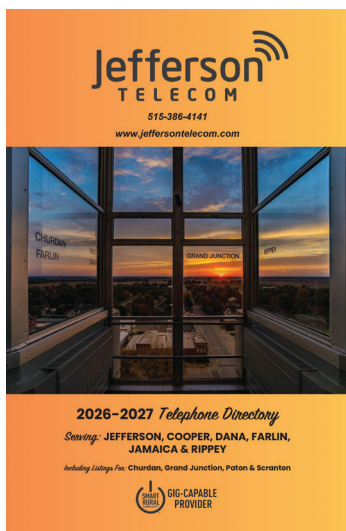
Jefferson Telecom encourages you to focus on cybersecurity not just in October, but all year long.

A New Look for This Year's Directory

The cover features a sunrise captured from the top of the Mahanay Memorial Carillon Tower by local photographer Dan Meythaler of Northern Route Creative. The town names displayed on the tower's glass frame the morning sky and represent the communities that make up Jefferson Telecom's service territory. The unique perspective celebrates the beauty of Jefferson while highlighting the many communities and customers we are proud to connect.

We've also added a few new features to this year's directory, including the Greene County School District 2026–2027 school calendar and a QR code for the Bound app, where you can access tickets for games, view sports schedules, stats, and more.

We hope you enjoy this year's directory and the beautiful view of our community featured on the cover!



**CHECK OUT
OUR NEW
FEATURES!**



Thank You for Sharing Your Ideas

Earlier this summer, we asked members of our community to share their thoughts about how our available showroom space could better serve Jefferson. Thank you to everyone who took the time to complete our survey! We received thoughtful feedback and some very creative ideas.

As we reviewed the responses, we noticed something encouraging: many of the things residents said they would like to see in Jefferson already exist in our community. That inspired our recent “Jefferson Hidden Gems” Facebook series, where we’ve been highlighting some of the resources available right here in town.

We shared information about local meeting spaces, free Wi-Fi and public computers at the Jefferson Public Library, Gravitare Coworking and opportunities for technology education. We hope these posts helped connect residents with resources they may not have known were available.

You also shared plenty of ideas for the future, including a children’s museum or indoor play space, student art gallery, pop-up vendor events, STEM workshops, community classes, local retail opportunities, a coffee shop or café and more.

Your ideas have given us a lot to think about, and we’re keeping an open mind as we explore what possibilities might make sense for our showroom and our community. You never know when that great idea might come along! Your feedback helps us better understand what residents value and what they would like to see in Jefferson.

Thank you for helping us think differently about our showroom space and, more importantly, for helping us think about ways we can continue to make Jefferson a great place to live, work and connect. And congratulations again to Carla Hauptert, the winner of our \$50 Jefferson Telecom bill credit!